South Woodford Water District 117 D Crossfield Drive Versailles, Ky 40383

Web Site: <u>www.Southwoodfordwater.com</u>

Phone/Fax 859-873-1308

South Woodford Water would like to welcome you as a new customer, Please keep this letter.

Office hours are 8:30 to 12:00 12:30 to 4:30 Monday – Friday

<u>To transfer the water into your name</u>, please fill out the water use contract and return to our office with your \$75.00 deposit.

<u>To install a new meter on your property</u>, please fill out the water use contract and return to our office: Please note: Water service starts when the new meter is installed, even if service is not connected.

3/4" meter is \$845.00 1" meter is \$1035.00

Be sure to include phone number so we can contact you.

For your convenience, you may mail the water use contract back to us along with your deposit or payment for new meter, drop it in the overnight box or visit our office.

ALL Bills are mailed on the last work day of the month and are DUE by the 10th of the following month. A late fee of 10% will be assessed after the 10th of each month. If for some reason you do not receive your bill, please call our office for the amount. Unfortunately, we are not responsible for the mail delivery.

We offer several ways to pay your bill, by mail, In our office, our drop off box, Automatic Bank Drafts, credit cards, echeck payments over the phone and online. Please visit our web page, www.Southwoodfordwater.com. There is a nominal fee for echeck and credit card payments. At this time we cannot accept echeck or credit card payments for the installation of a new meter of for the deposit.

For an emergency or suspected water leak, phone our office at 873-1308 during office hours,

after hours ONLY emergency numbers are 229-5210.

Please sign up at <u>www.Woodfordalerts.com</u> for emergencies in Woodford County, including storms, any boil water advisories etc that might be issued.

If you require additional information, please phone our office.